

Support At Home Pricing Schedule

*From 1 August 2026

Service	Description	Cost per hour**				
		Standard Hours (6am – 8pm)	After Hours	Sat	Sun	Public Hol.
Everyday Living						
General house cleaning	General house cleaning, assistance including assistance with laundry.	\$126	\$136	\$160	\$181	\$218
Meal preparation	Assistance with preparing, planning meals, cleaning up. With or without contribution from participant.					
Shopping assistance - Local	With or without the participant present, including local travel (up to 5kms for each hour)	\$132	\$142	\$166	\$187	\$224
Clinical Support						
Enrolled Nurse		\$140	\$154	\$182	\$210	\$252
Registered Nurse		\$160	\$176	\$208	\$240	\$288
Independent Living						
Personal Care	Assistance with self-care and activities of daily living, incl. showering, dressing, continence management	\$126	\$136	\$160	\$181	\$218
Individual Social Support	Support in or out of the home, incl activities such as education, social activities, assistance with maintenance of personal affairs.					
Community & Centre Based Respite (no travel)	Respite - Active, inactive, community, facility based					
Community & Centre Based Respite	Respite - Community recreation including local travel (up to 5kms for each hour)	\$132	\$142	\$166	\$187	\$224

Support At Home Pricing Schedule* (continued)

*From 1 August 2026

Service	Description	Cost per hour**				
		Standard Hours (6am – 8pm)	After Hours	Sat	Sun	Public Hol.
Independent Living continued						
Accompanied Activities	Support / accompanied activities in the participant's local community incl local travel (up to 5kms for each hr)	\$132	\$142	\$166	\$187	\$224
Accompanied Activities 15	Includes travel up to 15kms each hour	\$144	\$154	\$178	\$199	\$236
Accompanied Activities 25	Includes travel up to 25kms each hour	\$156	\$166	\$190	\$211	\$248
Accompanied Activities 35	Includes travel up to 35kms each hour	\$168	\$178	\$202	\$223	\$260
Accompanied Activities 50	Includes travel up to 50kms each hour	\$186	\$196	\$220	\$241	\$278
Care Management		\$150				

Terms & Conditions Service Description

Minimum Shift Times: ****2 hours is the minimum shift period.** For example: 1 hour domestic assistance, plus 1 hour personal care scheduled concurrently, is deemed a 2 hour shift. Single hour shifts can sometimes be arranged however they may be charged at a higher hourly rate. Please discuss with our team.

Cancellations

Cancellation of a service with less than 24 hours notice will be charged the full service fee. Where the service follows a weekend or public holiday, any cancellation must be made prior to 4pm on a business day so as not to attract a fee.

Services Outside of the Metro Area

A higher hourly rate may apply for Participants living in some parts of the Yarra Valley due to the extra travel required to reach your residence. Any difference in rates to those on this schedule will be agreed with you before any services are confirmed.

Support at Home Pricing Schedule:

Allied Health, Gardening, Maintenance & Meal Services

Service		Rate*
Clinical Supports: Allied health and other therapeutic services		
Physiotherapy - in rooms	Per 30 mins	\$129
Physiotherapy - in rooms - extended session	Per 45 mins	\$179
Physiotherapy – in rooms – initial consultation	Per session	\$198
Physiotherapy - in home	Per 30 mins	\$165
Physiotherapy - in home - extended session	Per 45 mins	\$199
Physiotherapy – in home - initial consultation	Per session	\$218
Physiotherapy: indirect cost - e.g. report writing	Per hour	\$218
Hydrotherapy	Per hour	\$218
Podiatry - in rooms	Standard consult	\$123
Podiatry - in home	Standard consult	\$178
Dietitian or Nutritionist – in rooms	Per hour	\$155
Dietitian or Nutritionist – Indirect - e.g. report writing, meal plans	Per hour	\$155
Dietitian or Nutritionist – in home consultation	Per hour	\$248
Exercise Physiologist	Per hour	\$189
Occupational Therapy - in home - no travel fee	Per hour	\$240
Occupational Therapy - Indirect services e.g. report writing, liaison	Per hour	\$240
Occupational Therapy - in home - up to 10kms travel (where travel fee is charged)	Per hour	\$307
Occupational Therapy - in home - 10-30kms travel (where travel fee is charged)	Per hour	\$367

Support at Home Pricing Schedule:

Allied Health, Gardening, Maintenance & Meal Services (cont.)

Service		Rate*
Everyday Living: Home and Garden Maintenance		
Garden maintenance - standard	Per hour	\$115
Garden maintenance - Premium (based on location & garden typed)	Per hour	\$125
Home maintenance (e.g. window cleaning, gutters, etc)	Per quote plus admin charge	
Everyday Living: Meals - Preparation and Delivery. The meal category is applied as per each invoice and depends on the price of each meal ordered by the participant.		
Meal – category 1	Per meal	\$12.00
Meal – category 2	Per meal	\$15.00
Meal – category 3	Per meal	\$18.00
Entrée / Soup	Per meal	\$7.50
Dessert / Snacks	Per meal	\$6.00
Independence: Therapeutic Services for Independent Living		
Remedial Massage – in rooms	Per hour	\$160
Remedial Massage - in home	Per hour	\$191
Osteopath (standard consultation – 30 mins)	Standard consult	\$147

Cancellations

Late Cancellations will be as per the third-party provider's cancellation policy. Some services may attract a Late Cancellation fee which will be passed on to the participant.